

## Information & Terms and Conditions



### WHAT IS INCLUDED

- All you can eat breakfast
- Beds are prepared with sheets on
- All beds have their own sockets, lockers, and reading lamps
- Fast WI-FI connection

### EXTRA SERVICES

- We sell **towels** for 5 EUR/person, and **padlocks** with keys for 3 EUR/person.
- We can arrange **dinner** for your group (group size: at least 20 people, maximum 50-60 people in the same time!) where we serve traditional Hungarian dishes, such as Goulash soup with bread, Chicken ragout soup with bread, Paprika chicken with pasta, Paprika potatoes with sausage, Pasta with cottage cheese and bacon etc. The price of the dinner is from 6 EUR/person, the prices depends on the dish. If you wish to have dinner, let us know and we will give you more information.
- We offer you our **all you can drink hour** which has an extra fee of 5 EUR/person. The package contains drinks as: mineral water, fruit juice, coke and Dreher (Hungarian) draft beer etc. If you wish to extend your happy hour, you can for only 2,5 EUR for the next hour. If you'd like to have this service, please make sure you contact us about it 7 (seven) days before arrival.
- There is a possibility to go on **day- or nighttime activities**, such as spa (parties), pub crawls, boat (parties) and organized walking tours / sightseeing tours by bus or bike. We can help with organization for you.
- We can arrange you a private bus for **airport transfer**, or for **transportation in the city** if, for example, you have an event to attend and you prefer a private bus over public transportation.
- If you have any special requests, do not hesitate to let us know.

### TERMS AND CONDITIONS

- Check-in from 2 PM, check-out by 11 AM
- Reception is available 24/7
- The group is responsible for any damage caused on the property
- Key card deposit required, 5 EUR/key card. Paying upon arrival.
- Rates are non-commissionable.

### PAYMENT POLICY

- **A 50% deposit is payable on confirmation of booking and deposits are non-refundable.**
- **The remaining 50% is due 14 (fourteen) business days before arrival via bank transfer.**

Payment can only be considered successful, if Service Provider receives the amount the Service Provider's bank account. If amounts, indicated above, will not appear in Service Provider's bank account in time, Service Provider has the right to terminate the contract with one-sided termination.

### CANCELLATION POLICY

- Pre-reservation can be cancelled free before the 1st payment
- Cancellation after the 1st payment and before 14 business days to arrival date: cancellation fee is 50% of the total booking value
- Inside of 14 business days prior to arrival date cancellation fee is 100% of the total booking value

Between 14-7 business days prior to arrival we accept 10% cancellation. Free beds in private rooms should be paid or will be resold to other parties. Inside of 7 business days we do not accept any cancellation.

*Valid from 01 January 2020*