

Information & Terms and Conditions for Group Reservations



WHAT IS INCLUDED

- All you can eat breakfast
- Beds are prepared with sheets on
- All beds have their own sockets, lockers, and reading lamps
- Fast WI-FI connection

EXTRA SERVICES

- Key card deposit required, 5 EUR/key card; paying upon arrival.
- We sell towels for 7 EUR/person, and padlocks with keys for 3 EUR/person.
- We can arrange dinner for your group (group size: at least 20 people, maximum 50-60 people in the same time!) where we serve traditional Hungarian dishes, such as Goulash soup with bread, Chicken ragout soup with bread, Paprika chicken with pasta, Paprika potatoes with sausage, Pasta with cottage cheese and bacon etc. The price of the dinner is from 8 EUR/person, the prices depend on the dish. If you'd like to order this service, let us know at least 14 (fourteen) business days prior to arrival.
- We offer you our all you can drink hour which has an extra fee of 5 EUR/person. The package contains soft drinks: mineral water, fruit juices, coke etc. and Dreher (Hungarian) draft beer. If you wish to extend your happy hour, you can do so for only 3 EUR for the next hour. If you'd like to order this service, let us know at least 14 (fourteen) business days prior to arrival.
- Let us know if you would like to go on day- or nighttime activities, such as spa (parties), pub crawls, boat (parties) and organized walking tours / sightseeing tours by bus or bike.
- We can arrange you a private bus for airport transfer, or for transportation in the city if, for example, you have an event to attend and you prefer a private bus over public transportation.
- If you have any special requests, do not hesitate to let us know.

OTHER TERMS AND CONDITIONS

- Key card deposit required, 5 EUR/keycard: paying upon arrival by cash only
- The group is responsible for any damage caused on the property
- Check-in from 2 PM, check-out by 11 AM, Reception is 24/7
- Rates are non-commissionable

PAYMENT POLICY

- *A 20% deposit is payable on confirmation of booking and deposits are non-refundable.*
- *A 30% deposit is due 30 (thirty) business days before arrival via bank transfer.*
- *The remaining 50% is due 14 (fourteen) business days before arrival via bank transfer.*

Payment can only be considered successful, if Service Provider receives the amount the Service Provider's bank account. If amounts, indicated above, will not appear in Service Provider's bank account in time, Service Provider has the right to terminate the contract with one-sided termination.

CANCELLATION POLICY

- Pre-reservation can be canceled free before the 1st payment
- Cancellation after the 1st payment and before 30 business days to arrival date: cancellation fee is 20% of the total booking value
- Canceling between 30 and 14 business days prior the arrival date the cancellation fee is 50% of the total booking value
- Cancellation inside 14 business days prior to arrival we charge 100% of the total booking value as cancellation fee
- Between 14-7 business days prior to arrival, we accept 10% cancellation. Free beds in private rooms should be paid or will be resold to other parties. Inside of 7 business days we do not accept any cancellation

Valid from 01 January 2023